RBM Partnership To End Malaria | Case Management Working Group

FEEDBACK

14TH WORKSHOP - RBM CASE MANAGEMENT WORKING GROUP

16-18 September 2025 in Abidjan, Côte d'Ivoire

THANK YOU

We would like to thank everyone who participated in the online feedback of the 14th CMWG annual workshop in Abidjan, Côte d'Ivoire. Of the 92 in-person attendees, 71 participants (77.2%) and four Zoom attendees shared valuable insights, which are summarized below. Overall, the feedback for the meeting was predominantly positive.

Regarding the results of the feedback survey, five-star satisfaction ratings are regarded as very satisfied, somewhat satisfied (4 stars), neither satisfied nor dissatisfied (3 stars), somewhat dissatisfied (2 stars) and very dissatisfied (1 star). In the survey, ratings of 4 & 5 stars are denoted as "satisfied".

DATES, VENUE, SERVICES

The timing and scheduling of the event were well-received, with 93.3% of respondents expressing satisfaction. The three-day duration achieved an 82.7% satisfaction rate. While most participants considered the length appropriate, there remains room to fine-tune the agenda for better balance (see Figure 1).

Regarding the venue, 85.3% of respondents were satisfied with the Azalaï Hotel Abidjan, highlighting its central and convenient location. Transportation to and from the hotel was also positively rated, with 84.5% satisfaction, reflecting efficient logistical arrangements.

Feedback on services was generally positive. The meeting room and audio quality received high satisfaction scores of 95.8% and 94.4%, respectively. However, language translation services received a lower rating of 73%, indicating an area for improvement. Catering and meal services were well-appreciated, with an 87.3% satisfaction rate.

ORGANIZATION, SESSIONS, SPEAKERS

As shown in Figure 2, the event's organization received very positive feedback. Most respondents were satisfied with the registration process (98.5%), event website (91%), and the information provided before and during the meeting (95.5%). Over 95% appreciated the hybrid workshop format, and 92% valued the attendee app/website, which enabled participants to access the daily schedule, provide re-

Figure 1 How satisfied are you with the dates and venue?

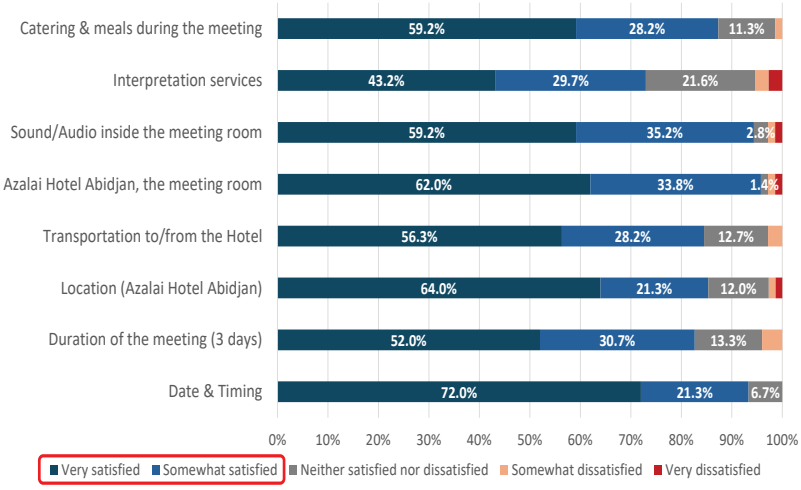


Figure 2 How satisfied are you with the organization?

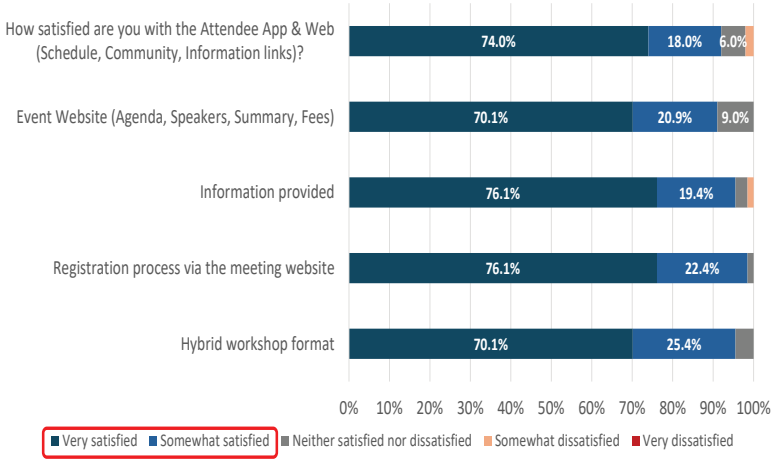
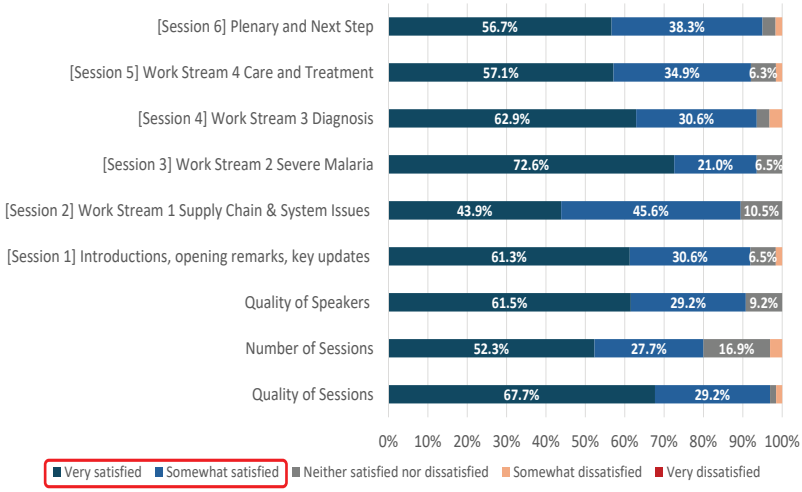


Figure 3 How satisfied are you with the sessions and speakers?



al-time feedback, and view details about speakers and participants. The app/website also supported the paperless approach of the event, which was well-received.

The meeting featured four thematic sessions and two plenary sessions covering Antimalarial Drug Resistance, Severe Malaria, Malaria Quality of Care and Quality Improvement, and Vaccines & Chemoprevention Tools. Respondents reported high satisfaction with the meeting content, with 96.9% expressing satisfaction with the overall quality of the sessions, 90.8% with the quality of speakers, and 80% finding the number of sessions appropriate (see Figure 3).

A large majority of participants (89%) expressed a strong preference for attending the next workshop in person, while 7% indicated a preference for a hybrid format and 4% for an online-only option.

According to real-time feedback, the majority of respondents in most groups agreed or strongly agreed that there was enough time for discussion and Q&A.

BEST LIKED

The mostly liked parts of the meeting were 1) Topics and contents (23%), followed by 2) Theme and objectives (21%), 3) Speakers and country representatives (18%), 4) Venue & location as well as Digital tools (each 11%), 5) Room sound and screen (8%), and 6) Time schedule (7%). See *Figure 4*.

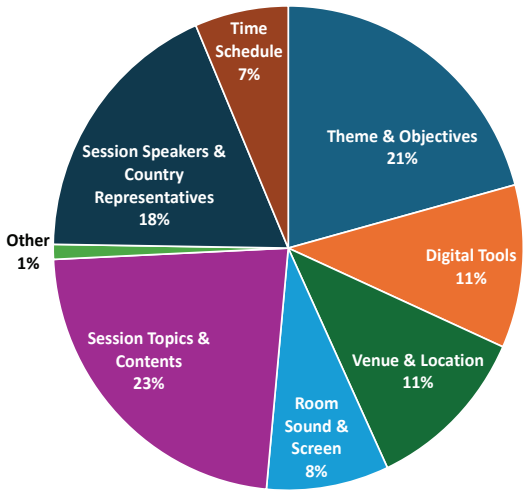
1) Topics, contents, theme and objectives

Participants found the topics, contents, and overall themes of the sessions to be highly relevant and grounded in field realities. The focus on supply chain, diagnosis, and severe malaria was particularly appreciated, along with discussions on funding sustainability and MFT. The sessions offered a good balance between plenary discussions and technical workstreams, allowing both strategic and practical exchanges. As one participant noted, *"Topics were focused on the reality on the ground,"* while another highlighted that *"the sessions served as a platform to share practical, proven experiences."* Overall, the themes and objectives were considered timely, relevant, and aligned with programmatic needs.

2) Speakers and country representatives

Participants praised the speakers and country representatives for being engaging, knowledgeable, and well-prepared. There was strong appreciation for the practical presentations with real-world examples and for the exchange of experiences between countries, particularly on severe malaria, diagnosis, and case management. Many highlighted the value of open and transparent discussions, noting the inclusion of *"voices from Africa"* as a key strength. As one participant expressed, "*Exchange of experiences between countries helped understand challenges and solutions,"* and another added, *"Les échanges d'expériences entre pays ont permis de comprendre les problématiques et solutions possibles."* The inclusive representation—bringing together experts, NMCP managers, and partners from across Africa—was highly appreciated, as was the blend of global and local perspectives. Participants commended the broad range of relevant topics with *"great relevance to implementers"* and emphasized that *"it was essential to highlight the participation of representatives from Africa."*

Figure 4 Best Liked



3) Organization and technical support

Participants repeatedly praised the excellent organization, smooth coordination, and logical structure of the sessions. The use of workstreams was viewed as an effective and innovative approach that helped maintain focus and engagement throughout the event. Many described the workshop as *"well organized, thoughtful, and relevant,"* with one participant noting, "*Brilliantly well organized, thoughtful and relevant topics,"* and another simply emphasizing *"the way the workshop was organized."*

Regarding language services, several participants commended the quality of interpretation and translation services, describing them as "excellent" and "bridging communication gaps." As one participant remarked, "*The translation team were the best to bridge communication gap."*

4) Networking and collaboration

Participants highly valued the networking and collaboration opportunities, highlighting both formal and informal exchanges that fostered meaningful connections. The in-person format was especially appreciated for enabling direct interaction and engagement across countries, sectors, and partner organizations. Many described the event as *"a unique opportunity for networking,"* noting with enthusiasm that *"many countries were represented, congratulations!"* and *"there were more in-person*

attendees than last year, which was a positive surprise." Participants also emphasized the value of meeting partners, colleagues, and new stakeholders, and expressed strong appreciation for the diversity of participants and expertise represented, which enriched collaboration, knowledge sharing, and cross-country learning.

SUGGESTIONS for NEXT MEETINGS

Participants provided constructive feedback to enhance future meetings, focusing on improving structure, interactivity, inclusivity, and logistics.

Meeting design and structure

Throughout the meeting, there were over 40 speakers, more than 30 presentations and plenty of country-focused discussions. Suggestions for the next meeting are:

- Agenda balance: Reduce the number of presentations per session; allow more time for Q&A and discussion.
- Session length: Streamline topics and avoid overlap between sessions.
- Duration: Extend the meeting to 4–5 days or lighten the agenda for deeper discussions.
- Programme structure: Include longer breakout discussions, more interactive group work, and operational sessions.
- Time management: Strengthen chairing and enforce timekeeping.

Content and outcomes

We have received requests for more focused topics, including:

- Prioritize practical, evidence-based, and country-driven content.
- Include more focus on:
  - MFT implementation and its implications for supply chains.
  - Gametocytes and epidemic response.
  - Funding sustainability and resource mobilization.
  - Discussions on the advisability of local manufacturing of malaria RDTs
  - Severe malaria data and complication management.
  - Community case management and private-sector engagement.
  - Lessons from pre-elimination and elimination countries.
- Provide clearer explanations and examples for complex topics (e.g., MFTs, CRSPC)
- Encourage applied case studies, demonstrations, and real-world examples.
- Reinstate field visits or local excursions to link theory with practice.

Additionally, participants suggested producing a high-level synthesis report to capture key insights, best practices, and lessons learned from the meeting.

Time schedule and follow-up

- Avoid long, back-to-back presentations to maintain focus and energy.
- Include proper breaks during sessions.
- Co-chairs to engage more actively in preparation and moderation, ensuring time limits are enforced and sessions remain outcome-oriented.
- Organize follow-up webinars on key themes to sustain engagement.

Further suggestions

- Web and App: ensure easy access to presentations and summary materials.
- Improve room acoustics, seating, and transport coordination.
- Add Portuguese language service alongside English and French.
- Refine online tools and interaction platforms for hybrid participation.





Photos from CMWG-14, Abidjan

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